

SuccessionHR Security

Last Updated: **September 11, 2024**

We take the responsibility of securing your data very seriously and make continuous efforts to align with evolving best-practices. We regularly track the [OWASP Top Ten](#) to address the most prominent forms of attacks. We are committed to transparency as our customers trust us to prioritize security in its various aspects.

DATA RESIDENCY

We store application data only in Canadian data centers.

DATA SECURITY

Whether you're importing or integrating, be assured that your data is encrypted end-to-end, both in transit and at rest. Customers interact with our application over HTTPS and TLS 1.3 while, internally, our servers and databases run in a private encrypted network. Volumes, including backups, are encrypted with the Linux LUKS block storage encryption secrets.

ZERO-TRUST SECURITY MODEL

Our application is developed with a "never trust, always verify" model where all users must be recognized and authorized users to access anything. All users are scoped to their organization to prevent any cross-organization data exposure.

PASSWORDLESS

We've chosen to go with the increasingly encouraged practice of using passwordless authentication. Rather than depend on users selecting secure passwords, passwordless authentication securely sends a one-time code to a user's email address with which they can authenticate themselves. This not only prevents the possibility of password exposure but

- relieves password fatigue,
- prevents former employees who have lost access to their corporate email from accessing the software and
- alleviates the technical burden for organizations to set up enterprise Single Sign On while giving them control through corporate email access

VENDOR SELECTION (SUB-PROCESSORS)

We stand on the shoulders of vendors that have proven themselves to be reputable and who we have selected thoughtfully. Our current sub-processors include:

- **Fly.io** (<https://fly.io>) - our Platform as a Service to run application, database, and monitoring tools
- **Auth0** (<https://auth0.com>) - our Identity Provider for authentication
- **Postmark** (<https://postmarkapp.com>) - our SMTP provider for sending notifications and authentication codes over email
- **AWS** (<https://aws.amazon.com>) - our document storage for organizational uploads, etc.
- **Stripe** (<https://stripe.com>) - our payments platform



- **Github** (<https://github.com>) - our application source-code repository provider
- **Google Workspace** (<https://workspace.google.com>) - our domain management provider, etc.
- **Webflow** (<https://webflow.com>) - our corporate website platform

CUSTOMER CONTROL

Employee data is deleted when you remove them from your platform and, should you decide to leave, all your company data will be deleted within a week.

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